

Business Sector
Education

Organisation
Goldsmiths University of London

About

Goldsmiths University of London

Goldsmiths University of London is a public research university, specialising in the arts, design, humanities and social sciences.

"We can see how many trees, kilowatts, barrels of oil and water have been saved, as well as the approximate weight of landfill and the metric tons of carbon equivalent avoided. This aligns with our centralised waste reporting and also helps with the University's CSR strategy."



01: The Challenge

Education institutions face very specific issues when it comes to disposing of confidential data safely and securely. Tim Paine, facilities manager at Goldsmiths, explained, "Here at Goldsmiths we produce a significant amount of confidential waste and having a reliable and trustworthy supplier who can dispose of this in a responsible way is of course extremely important."

Having worked with a couple of confidential waste disposal suppliers previously, Goldsmiths weren't particularly happy with the service levels and were looking to save money by using one supplier for all services.

02: The Solution

By offering a weekly collection for secure confidential data shredding across three locations, we were able to consolidate the services that had previously been provided by the separate suppliers. Material from across the University comes together for collection and secure disposal, including documents from the finance and HR departments as well as the various faculties. In addition to confidential data containing the private details of students and staff, paperback and hardback library books are also collected.

Goldsmiths opted for an off-site shredding service, and they now receive collections every week from two of their sites. To make the correct disposal of materials as easy as possible for both students and staff, the team at Restore provided the University with wheelie bins in differing sizes for various locations across the campus.

In May 2018, new EU General Data Protection Regulations (GDPR) will come into force, which means that the correct disposal of personal information is more important than ever. Goldsmiths University will now be fully compliant with GDPR and also benefit from regular Environmental Reports. These not only provide details of the collection dates and Duty of Care/Waste Transfer Notes for each bin, they also give statistics that relate to the environmental impact of the waste we collect.