



Business Sector
Telecommunications

Organisation
KCOM Group

About
KCOM Group

Established in 1882, KCOM Group, a leading provider of communications services in the UK, employs over 1,800 people across 60 sites.

“Employing Restore Datashred’s services has helped us achieve a recycling rate of nearly 50%. Last year KCOM Group produced a total of 333 tonnes of waste, so improving our recycling rates has been an important business objective and forms a big part of our Environmental Management System.”



Case Study



01: The Challenge

Due to the high tonnage of waste produced annually, the KCOM Group had an important business objective to improve their recycling rates as part of their Environmental Management System.

02: The Solution

Restore Datashred provides a comprehensive total waste management service for the Group, including nearly 650 integral waste segregation bins. These bins provide secure storage on site for general waste, mixed recycling and confidential waste paper.

Peter Carline, Risk Operations Support Manager at KCOM Group has been impressed with the confidential document shredding service from Restore Datashred. “Restore provides a total waste management service at all our sites across the UK. Since we began working with Restore Datashred they’ve proved to be consistent and adaptable to our needs.”

Restore Datashred’s Regional Manager said, “Because of the nature of KCOM Group’s business, they also generate a significant quantity of waste cabling which we’ve been able to recycle, and return rebate payments to KCOM Group in return. KCOM Group will soon be starting a battery recycling scheme to further improve their recycling rates and environmental performance.”

KCOM uses Restore Datashred to shred and recycle all of its waste paper since introducing its Environmental Management System in 2004.