



Case Study

Organisation
The Salvation Army

Sector
Charity Sector

About

The Salvation Army

A Protestant Christian church and a major charitable organisation, the Salvation Army is known worldwide for its compassion for those in need in the community, its distinctive uniform... and its brass bands.

Our Results

Head of Operations at Restore Datashred, Ben Entwistle, tells us: "The textiles were shredded in their entirety, including the buttons and badges. The shredded material was then baled and sent on, securely, for further processing so that it becomes RDF (refuse derived fuel). Essentially, the textiles are burnt to produce steam, which is then converted into energy."

We recommend
Restore Datashred
for confidential
shredding because...



"The process was simple, effective and as environmentally friendly as it's possible to be. The latter is a strong message for us to pass back to our donors and benefactors."

Millie Caffull, Communications Manager

The Challenge

The Salvation Army is fortunate to receive many textiles donations from the public and from corporations to help fund their work. Individuals' items range from dresses, suits, jumpers and shoes to corporate uniforms and can be of variable quality. Sometimes clothing is too old or damaged and so is not suitable to be sold in the organisation's shops, while the uniforms cannot, for fraud and brand protection purposes, be used again.

So, the Salvation Army had a challenge for Restore Datashred.

Could we take away four tonnes of textiles and shred the lot, including buttons, badges and shoulder epaulettes?

Kristian Carter, Head of Sales at Restore Datashred says...

"We carry out a lot of product and clothing destruction across the UK. We are particularly pleased to work with charitable organisations, in this case helping the Salvation Army securely destroy and recycle unwanted textiles. We are happy to offer discounted rates to Charities to reflect the excellent work that they do in the community."

Our Experience

Millie Caffull, Communications Manager at the Salvation Army, commented:

"It's important to us that any supplier we use has strong service and environmental credentials. So, we are pleased that Restore Datashred is EN15713:2009 accredited and a holder of the ServiceMark award from the Institute of Customer Service as a safe, professional service supplier. With those sorts of standards, we knew that the operatives would be friendly, professional and efficient. Equally as important is that we like to use businesses who aim for <1% landfill in all their operations and we are delighted that Restore Datashred, who we'd used before to shred textiles, always aim for 0% landfill."

"The sheer quantity of textiles to shred meant we were looking for a business that had the capacity to handle high volumes. Four tonnes is a significant quantity and definitely needs to be sent off site to a depot – rather than use one of their mobile shredding vehicles, for example. The process was simple, went off smoothly with a friendly, helpful driver. And because every stage – from collection, to route taken, to delivery time at the depot, to recording when the textiles hit the shredding blades – is recorded electronically, we have a transparent, visible audit trail for our own peace of mind, swiftly followed by a certificate of destruction for our own records."

