OUR VALUES

At Restore we are large enough to handle terabytes of data, kilometres of wiring and whole organisations' worth of obsolete desktops and handheld devices, but not so large that we forget about customer service.

Restore people are dedicated to helping you get the most out of your information and technology management and decisions. We stand firmly behind our values because, by doing that, we secure yours. We are here to make your life easy, running your organisation's information and technology smoothly and unobtrusively, taking on any issues so that you can focus on your business.

RESTORE: AT A GLANCE

CARE
Customers' information and technology is not just a load of digital data or hardware to us. We know how important the tiniest details are to maintaining security and reputation. That's why we work to the highest professional standards and always deliver on our agreed promises.

SECURITY
Security-cleared staff, GPS tracking and the full range of anti-theft and environmental measures ensure the safe long-term storage on Cloud and total cleansing of data from redundant hardware that legislation and reputation demand. We actively monitor all our systems and processes so that if someone pulls a plug somewhere, we can fix it within moments; if someone leaves a vital file on a computer hard drive, we can save it and permanently remove it.

TRUST
By handing responsibility for security, logistics and compliance to Restore our customers effectively take back control over their information. They can trust us to work in partnership with them, caring for their assets in dedicated, approved facilities right across the UK.

VALUE FOR MONEY
There is no one-size-fits-all mentality at Restore. We will analyse areas such as back-up patterns, disaster recovery options, accessibility and return on investment requirements and design the most cost effective, tailor-made solutions – often saving our customers money.

GOOD PEOPLE
With a dedicated, specialist project manager for each step of the journey, our customers' experiences with us are positive from day one.

CORPORATE SOCIAL RESPONSIBILITY
Restore is committed to a more sustainable environment. Ask us about our latest initiatives, such as our tree-planting scheme, that are helping to reduce our carbon footprint.

OUR SERVICES

DATA CENTRES AND SERVER RELOCATIONS

We have a 21-year track record of providing our customers with expert, flexible resources.

From day-to-day technical support and data centre services, to entire office moves, we are on hand to guide, plan and execute the most complex of jobs. A typical project might include reorganising thousands of users whose computers need to be on 24/7 or the relocation of 100 mission-critical servers for a global firm.

CLOUD STORAGE ARCHIVING, BACK-UP AND DISASTER RECOVERY

We provide best-of-breed cloud hosting and storage solutions for our customers.

Our technical expertise combined with strong business acumen enables us to deliver projects that bring a proven return and are value for money. From infrastructure and applications through archiving, disaster recovery planning and data sharing, we can manage as little or as much as you need.

END-OF-LIFE DISPOSAL, RECYCLING AND RESALE

With 150,000 units processed in our high security facilities each year we are a major recycling company with a commitment to 0% landfill and ensuring that our customers' projects comply with regulations such as the WEEE Directive. Reuse, refurbish, recycle is our mantra and, in addition, we achieve an above-average share of resale profits for our customers.
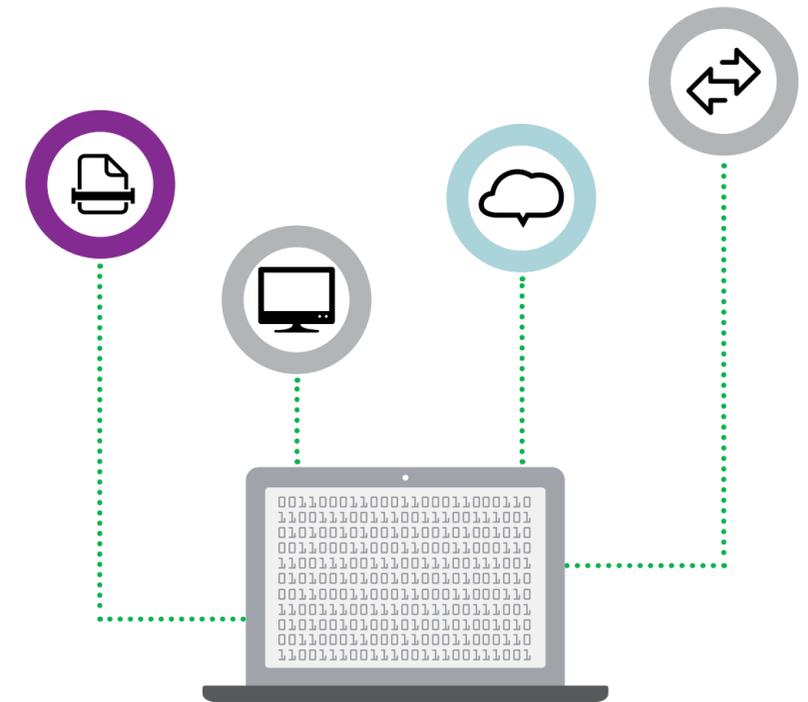
Restore, Redhill Distribution Centre, Salbrook Road, Salfords, Redhill, Surrey RH1 5DY

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Restore
Records Management

IT MANAGEMENT SERVICES

We manage...
The entire IT lifecycle, from asset audits and relocations, to Cloud hosting and disaster recovery, to end-of-life disposal, recycling and resale.

WHO WE ARE AND WHAT WE DO

We are more than an IT relocation and storage firm with kilometres of wiring and millions of computer tapes that we keep in a warehouse. We are specialists.

We offer a joined-up package of services that you can trust to support every step of your data and assets' journey, from technical back-up through business change and relocation; from day-to-day or disaster recovery access via Cloud, to end-of-life IT disposal services.

Your business needs are what drive Restore and we have been tailoring services and managing blue-chip companies' data since 1954. We are the largest UK-owned data and information management company and we are still growing.

Today, we take care of business-critical relocations ensuring that desks, computers and servers are moved and set-up with the minimum of disruption, maximum efficiency. We provide a host of Cloud services with automatic back-up systems that place your digital data at your fingertips, giving you peace of mind as a guaranteed disaster recovery option. At the end of their lives, we data cleanse, refurbish, reuse and recycle hardware and handheld devices, and find some of the highest returns for our customers from our established resale channels – all the while guided by our aim of sending 0% to landfill.

> "We simply haven't had any problems. No need to use the disaster recovery plan. At all. Smooth, fast, reliable – the systems on- and off-site have freed our minds of the concerns raised by data back-up, and freed up our time. For our customers the fact that we can access all their data, historical and right now, means we are able to save them significant amounts of money. In a dedicated consultancy like ours, that's the best news of all for us."

Steven Barrington,
Operations Manager, Energy Management Ltd

SERVICES

DATA CENTRES	TECHNICAL SUPPORT	SERVER RELOCATIONS	WHOLE BUSINESS RELOCATIONS	CLOUD BACK-UP	DISASTER RECOVERY

END-OF-LIFE DISPOSAL

SECURE	REUSED	RECYCLED	RESALE
CESG-APPROVED DEGAUSSING AND SOFTWARE WIPING TECHNOLOGIES	WORKING COMPONENTS RE-ASSEMBLED INTO NEW MACHINES	END-OF-LIFE DISPOSAL COMPLIANT WITH WEEE DIRECTIVE; RECOVERY OF PRECIOUS METALS, GLASS AND PLASTICS	UP TO 50% RETURN ON INVESTMENT ACHIEVED THROUGH ESTABLISHED RESALE CONNECTIONS

THE INFORMATION TECHNOLOGY LIFECYCLE

From the moment data is created, through to its secure back-up, through office relocations and software changes, to end-of-life disposal of hardware and devices that no longer make the grade, Restore is with their customers every step of the way providing a safe, efficient and transparent set of services.

24 hr

TECHNICAL SUPPORT AND SERVER/USER RELOCATIONS

On the phone or online, keep users and networks happy with round-the-clock monitoring and swift analysis and rectification of incidents, as and when they occur. When a move is on the cards, our customers trust our flexible, innovative on-site team leader set-up to work collaboratively with their organisation's key departments. This ensures servers, software, desktops and mobile devices all move with the minimum of disruption, so vital for business continuity in fast-moving environments. Specialist transport, protective casing for fragile technologies and expert cabling and reconnecting are all part of our service.

Make life simpler with an intelligent, compliant back-up and archiving strategy on Cloud, providing whatever level of accessibility you need at the touch of a button. Scan to Cloud and convert physical assets into instantly accessible digital data. For peace of mind, guaranteed, use Cloud as an integral part of your Disaster Recovery Plan. Should the worst happen, you'll be able to call on our expert help and cutting edge mirroring technology, with hands-on support to get your business back to normal. Our key aim? To ensure our systems always deliver the agreed recovery time objective (RTO).

CLOUD BACK-UP AND DISASTER RECOVERY

END-OF-LIFE DISPOSAL, RECYCLING AND RESALE

At your place or one of our highly secure facilities, we employ the complete set of CESG-approved destruction technologies to carry out degaussing, software wiping and physical destruction of all media types. We always comply with the WEEE Directive and work to the highest ISO standards, while aiming for 0% landfill through our determination to refurbish, reuse and recycle. We find routes for reusing precious metals, glass and plastic, as well as disposing of the toxic substances present in the average desktop. We are highly motivated in seeking resale channels across the UK, EMEA and APAC, achieving up to 50% more through our established connections than some other recycling companies.

GRADE A	GRADE B	GRADE C
REUSED	REFURBISHED	RECYCLED

www.restore.co.uk   **0844 725 5540**