Restore Technology

THE UK'S LEADING PROVIDER OF IT LIFECYCLE SERVICES



Restore Technology

Engineering Services: Capabilities

Get in touch with the team for more information:

T: 0800 840 9195

E: info@restore-technology.co.uk

restore.co.uk/technology

Contents









03. Introduction

03. Core Engineering Services

04. Data Centre Moves

05. IMAC

06. Engineering Deployment

07. Data Centre On-Site Erasure

Introduction

The Engineering Services division offers broad range of IT business change support services. This expansion reflects our enhanced service offerings designed to help businesses seamlessly transition their IT infrastructure to new locations. Our goal is to ensure that the entire process—from planning to execution—is seamless, secure, and efficient, enabling your business to continue operating at full capacity with minimal disruption.



Core Engineering Services

Data Centre Moves

Our experienced team will handle the secure and efficient migration of your entire data centre infrastructure, including servers, storage systems, network equipment, and power supplies.

IMAC (Installations, Moves, Additions & Changes)

We provide a safe and reliable IMAC service, providing updates to your environment with minimal risk and impact to your business.

Engineering Deployment

Restore Technology provides a fully managed, end-to-end deployment service that brings structure and control to every stage.

Data Centre On-Site Erasure

Restore Technology's Data Centre On-Site Erasure Service, powered by the Genesis professional erasure platform, delivers a fully compliant, high-throughput solution for erasing drives directly within your facility.



Data Centre Moves

Restore Technology, the UK's leading provider of IT lifecycle services, provides expert support for relocating servers and enterprise equipment whether in a data centre environment or during a standard office move. Since its inception in 1992, the company has developed the specialized skills required to handle business-official equipment seamlessly.

Flexible Migration Scenarios

The specialist teams are deployed across various move types:

Planned Shutdowns:
Executing re-organisations during scheduled downtime.

Staged Migrations:
"Cherry picking" equipment from a live environment.

'Big Bang' Approaches:
Handling large-scale moves under tight deadlines, such as relocating 625 devices and 32 racks within 16 hours.

Consolidation & Dilapidation:
Decommissioning equipment for re-sale or recycling onsite data erasure.



IMAC

Restore Technology provides a fully managed IMAC service, delivering on site engineering support, installation expertise, coordinated moves and changes, and flexible resource deployment across single or multi site environments.

Our IMAC service is designed to support organisations with frequent workplace change, technology refresh cycles, or ongoing business transformation.

On site IMAC Team

Restore Technology deploys skilled engineers and coordinators who work as part of your organisation. This on site team provides:

- Installation of end user devices, peripherals, telephony and network equipment
- Coordination and delivery of internal moves and workspace changes
- Management of additions to user environments and infrastructure
- Complex relocation support including traders, multi screen users, and specialist equipment
- Support across multiple office locations and data centres
- Attendance at regular move and planning meetings
- Out of hours support for weekend or evening moves where required

Our teams operate with complete flexibility and can work any pattern of hours required to support business operations while minimising disruption.



Engineering Deployment

1. Goods received at warehouse
2. Asset validation and logging
3. Configuration and staging
4. Secure storage until deployment date
5. Dispatch to customer site
6. Engineer arrival and installation
7. Testing and sign-off
8. Early Life Support provided



Comprehensive Deployment & Lifecycle Management

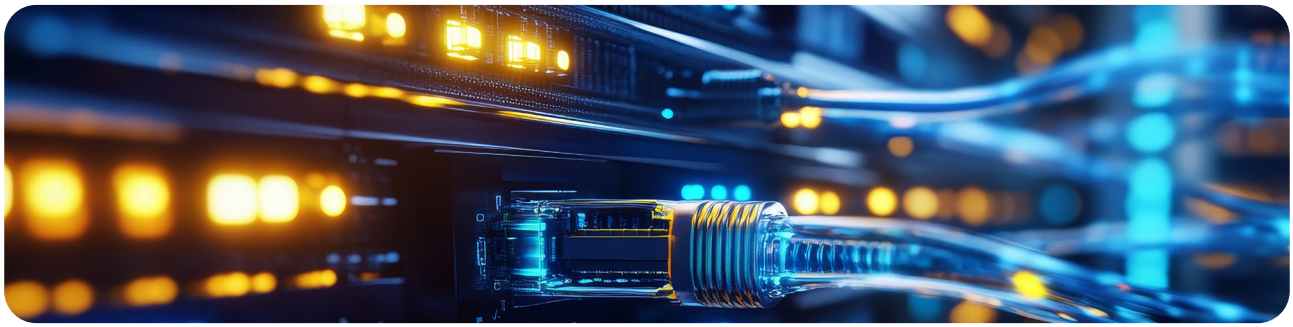
Our end-to-end service model supports every stage of the asset lifecycle. From high-security warehousing and precise staging processes to environmentally controlled storage and automated imaging workflows, we ensure every step is handled with consistency. Returned devices undergo certified data wiping to maintain compliance, and equipment is refurbished and redeployed where possible to reduce capital expenditure.



Data Centre On-Site Erasure

Data centres increasingly face pressure to decommission hardware securely, efficiently, and with full auditability. Restore Technology's Data Centre On-Site Erasure Service, powered by the Genesis professional erasure platform, delivers a fully compliant, high-throughput solution for erasing drives directly within your facility.

Our service is designed for environments where security, operational control, and regulatory compliance are essential. We combine certified technology, trained technicians, and proven processes to reduce risk, protect sensitive data, and maintain a fully traceable audit trail for every device processed.



The Core Challenge of Data-Centre Erasure

Modern data-centre decommissioning carries significant risks if data is not erased correctly. Key challenges include:

Every decommissioned drive represents a potential data-security risk if not handled correctly.

Compliance requirements such as NIST SP 800-88, ISO 27001, and ADISA demand verifiable proof of data sanitisation.

Organisations need a method that is auditable, consistent, and efficient — capable of scaling across hundreds or thousands of drives.

Manual or unverified processes increase exposure to data-breach, audit, and reputational risk.

Restore
Technology

Get in touch with the team
for more information:

T: 0800 840 9195

E: info@restore-technology.co.uk

restore.co.uk/technology